Transportation Assistance

- If not using card or electronic payment, please have exact change for your fare.
- All times are cell-phone based.
- All times listed are for departures.
- Bus may run later than scheduled.
- Boarding is on a first-come-first-served basis.
- Wheelchair and mobility devices must be carried on in one trip.
- Services are not available on these holidays.
- Services may not be available on additional State-recognized holidays.
- Services may not be available on some mobile pay apps. Now you can just tap and go!
- Services may be suspended.
- Services may not be available on Christmas Day.
- Services may not be available on Thanksgiving Day.
- Services may not be available on Labor Day.
- Services may not be available on Memorial Day.
- Services may not be available on New Year’s Day.
- Services may not be available on Independence Day.

Wi-Fi policy... By using the on-board Wi-Fi, you understand and agree it should not be used if a secure, high-speed, reliable connection is required, that data is limited to allow riders equal access, that security, confidentiality and privacy cannot be guaranteed.

Accessibility... Most WMTS buses accommodate wheelchairs and mobility devices. Please call our office during business hours to confirm the bus on the route you will use is accessible. Please note some combined weights of wheelchairs or mobility devices may exceed ramp or lift capacity safety limits.

Transportation Assistance... You may be eligible for transportation assistance funded by United Way or Maine DHHS. Eligibility for all transportation assistance must be established. Please call our office during business hours for more information.

About WMTS... Western Maine Transportation Services, Inc. is a non-profit 501(c)(3), incorporated as a Regional Transportation Corporation, created by statute in 1976 and appointed by the Maine Department of Transportation to provide public transportation. WMTS receives funding from the Federal Transit Administration and Maine DOT. Local match is funded by Androscoggin, Franklin and Oxford Counties. Additional funding for specific services is received from municipalities, businesses, associations, Maine DHHS and local United Ways.

WMTS does not operate on these holidays:
- New Year's Day
- Labor Day
- Memorial Day
- Thanksgiving Day
- Independence Day
- Christmas Day

NOTE: some services may not be available on additional State-recognized holidays.

Non-Discrimination & Civil Rights

Title VI... WMTS will not discriminate on the basis of any characteristic protected by law, including Title VI of the Civil Rights Act of 1964, as amended. If you feel you have been subject to discrimination under Title VI, you may submit a complaint to the FTA Office of Civil Rights, East Building, 5th Floor-TCR, 1200 New Jersey Ave. S.E., Washington, D.C. 20590. On-line, search for “FTA Title VI complaint.” You may also submit a complaint to: Civil Rights Office, MaineDOT, 16 State House Station, Augusta, ME 04333-0016, or contact the WMTS General Manager at info@westernmainetrans.org, 207-333-6972, ext. 207, or 76 Merrow Road, Auburn, ME 04210.

Suggestions, Comments & Complaints... may be made by calling 800-393-9335 selection 7, by e-mail at Info@westernmainetrans.org, in person, or in writing at: WMTS, 76 Merrow Road, Auburn, ME 04210. Please provide detailed information and your contact information. The staff will investigate and contact you within one business week.

Severe Weather... During severe weather, it may be necessary to suspend bus service. Please watch local TV stations or check their websites for bus service interruptions. Alerts will also be available on the WMTS Twitter and Facebook pages.
Public bus service Dixfield to Sunday River
7-days-a-week 12/2/19 through 3/17/20*
* Dependent on end-of-season conditions

<table>
<thead>
<tr>
<th>Stop</th>
<th>AM</th>
<th>PM</th>
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<tbody>
<tr>
<td>Dixfield Park &amp; Ride</td>
<td>6:45</td>
<td>4:00</td>
</tr>
<tr>
<td>Mexico Plaza</td>
<td>6:55</td>
<td>4:10</td>
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<tr>
<td>Rumford Info Booth</td>
<td>7:00</td>
<td>4:20</td>
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<tr>
<td>Sunday River South Ridge</td>
<td>7:30</td>
<td>4:50</td>
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<tr>
<td>Rumford Info Booth</td>
<td>8:00</td>
<td>5:20</td>
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<tr>
<td>Mexico Plaza</td>
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<td>5:25</td>
</tr>
<tr>
<td>Dixfield Park &amp; Ride</td>
<td>8:20</td>
<td>5:35</td>
</tr>
</tbody>
</table>

One-way fare $3.00

10% discount with $50 or more on SmartCommute Card

Call 800-393-9335 for more information