

Service Rules & Notes

- Please have your fare ready to pay before you board
- All times are for departures and cell-phone based
- Bus may run later than scheduled
- Boarding is on a first-come-first-served basis
- Seatbelt/child seat use is required by law
- Belt extenders are available
- Allow riders off the bus before boarding
- Tell the driver at which stop you will exit the bus
- Be ready to exit before the bus arrives at your stop
- No open food or beverages, smoking, or vaping
- No weapons or dangerous goods
- Electronics must not bother other riders
- No offensive video or images allowed
- No abusive/obscene language
- No lewd gestures or uncivil behavior
- Packages must be carried on in one trip
- Packages must be secured at the rider's seat
- Packages may not be left on the bus
- Only trained service animals under control of the rider, or small pets in carriers, are permitted
- Oxygen tanks and concentrators must be safely secured to users or mobility devices
- For information/travel planning assistance, please contact Passenger Relations prior to your trip

Fare Payment... We accept cash in the exact amount of the fare, and the **Token Transit** mobile pay app that lets you prepay fares, activate them when needed, then show the driver your virtual ticket, all on your mobile device! Learn more and download the app at tokentransit.com.

Severe Weather... During severe weather, it may be necessary to suspend bus service. Please watch local TV stations or check their websites for bus service interruptions. Alerts will also be available on the WMTS Twitter and Facebook pages.

Accessibility... Most WMTS buses accommodate wheelchairs and mobility devices. Please call our office during business hours to confirm the bus on the route you will use is accessible. Please note some combined weights of wheelchairs or mobility devices may exceed ramp or lift capacity safety limits.

Transportation Assistance... You may be eligible for transportation assistance funded by United Way or Maine DHHS. Eligibility for all transportation assistance must be established. Please call our office during business hours for more information.



About WMTS... Western Maine Transportation Services, Inc. is a non-profit 501(c)(3), incorporated as a Regional Transportation Corporation, appointed by the Maine Department of Transportation to provide public transportation. WMTS receives funding from the Federal Transit Administration and Maine DOT. Local match is funded by counties and municipalities. Additional funding for specific services is received from businesses, associations, Maine DHHS, local United Ways, SeniorsPlus, the Maine Community Foundation, Maine Cancer Foundation, and the John T. Gorman Foundation.

WMTS does not operate on these holidays

- New Year's Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day

NOTE: some services may not be available on additional State-recognized holidays.

Non-Discrimination & Civil Rights

Title VI... WMTS will not discriminate on the basis of any characteristic protected by law, including Title VI of the Civil Rights Act of 1964, as amended. If you feel you have been subject to discrimination under Title VI, you may submit a complaint to the FTA Office of Civil Rights, East Building, 5th Floor-TCR, 1200 New Jersey Ave. S.E., Washington, D.C. 20590. On-line, search for "**FTA Title VI complaint**." You may also submit a complaint to: Civil Rights Office, MaineDOT, 16 State House Station, Augusta, ME 04333-0016, or contact the WMTS General Manager at info@westernmainetrans.org, 207-333-6972, ext. 207, or 76 Merrow Road, Auburn, ME 04210.

Suggestions, Comments & Complaints... may be made by calling 800-393-9335 selection 7, by e-mail at Info@westernmainetrans.org, in person, or in writing at: WMTS, 76 Merrow Road, Auburn, ME 04210. Please provide detailed information and your contact information. The staff will investigate and contact you within one business week.

Operated by:

Western Maine Transportation Services
76 Merrow Road, Auburn, ME 04210
1-800-393-9335

Mon - Fri, 7:30 AM - 5:00 PM press 1
Sat, 9:00 AM - 4:00 PM press 2



GreenLine >>> Connection



Rumford ~ Livermore
Monday-Friday

Connections to the

GreenLine
Commuter Bus
Northbound and Southbound

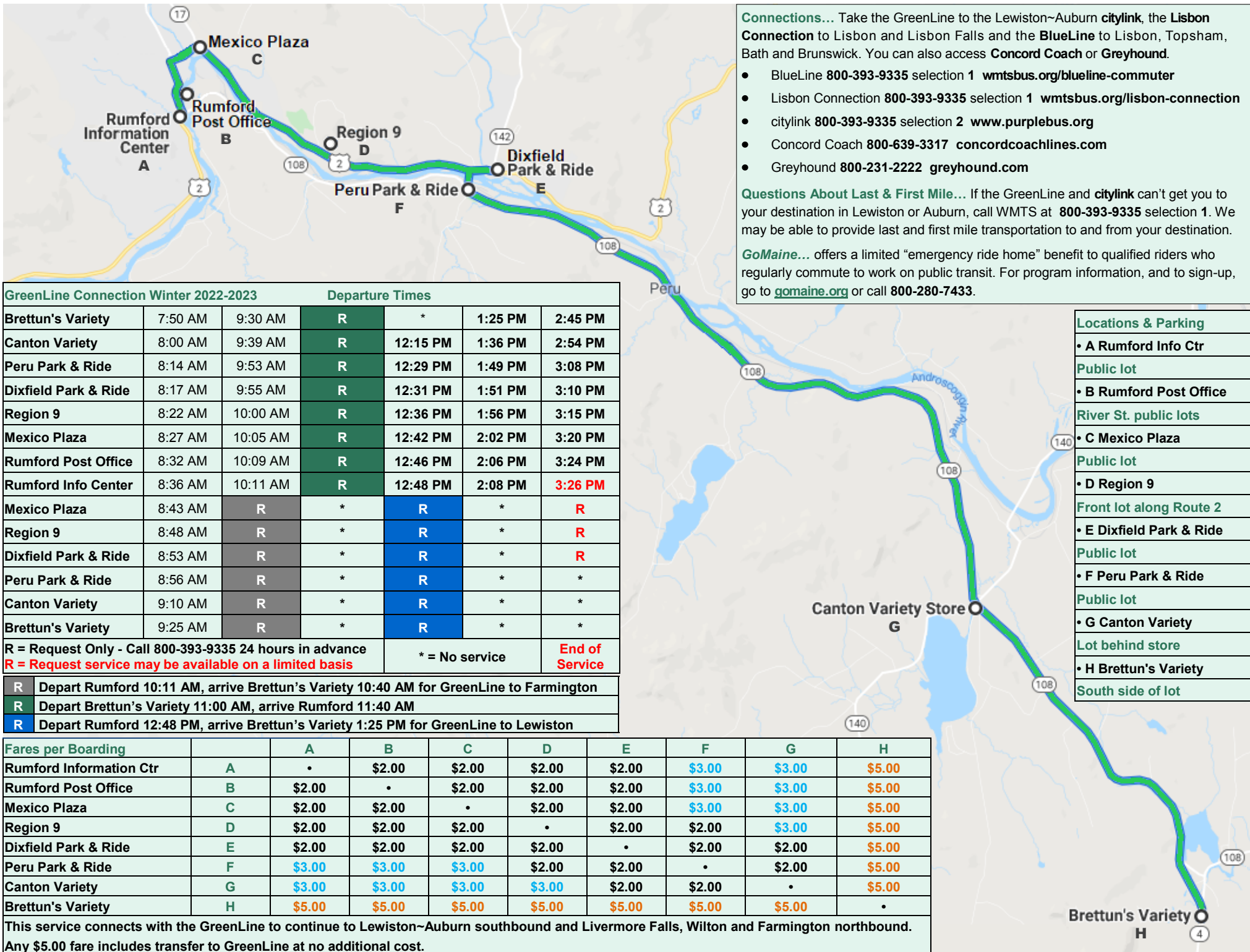
Pilot Service Schedule
Effective December 1, 2022

Subject to Change Without Notice

Come ride
the bus!

On-line go to www.wmtsbus.org or follow WMTS on

Twitter @wmtsbus and on Facebook



Connections... Take the GreenLine to the Lewiston~Auburn **citylink**, the **Lisbon Connection** to Lisbon and Lisbon Falls and the **BlueLine** to Lisbon, Topsham, Bath and Brunswick. You can also access **Concord Coach** or **Greyhound**.

- BlueLine **800-393-9335** selection 1 wmtsbus.org/blue-line-commuter
- Lisbon Connection **800-393-9335** selection 1 wmtsbus.org/lisbon-connection
- citylink **800-393-9335** selection 2 www.purplebus.org
- Concord Coach **800-639-3317** concordcoachlines.com
- Greyhound **800-231-2222** greyhound.com

Questions About Last & First Mile... If the GreenLine and **citylink** can't get you to your destination in Lewiston or Auburn, call WMTS at **800-393-9335** selection 1. We may be able to provide last and first mile transportation to and from your destination.

GoMaine... offers a limited "emergency ride home" benefit to qualified riders who regularly commute to work on public transit. For program information, and to sign-up, go to gomaine.org or call **800-280-7433**.

GreenLine Connection Winter 2022-2023 **Departure Times**

Brettun's Variety	7:50 AM	9:30 AM	R	*	1:25 PM	2:45 PM
Canton Variety	8:00 AM	9:39 AM	R	12:15 PM	1:36 PM	2:54 PM
Peru Park & Ride	8:14 AM	9:53 AM	R	12:29 PM	1:49 PM	3:08 PM
Dixfield Park & Ride	8:17 AM	9:55 AM	R	12:31 PM	1:51 PM	3:10 PM
Region 9	8:22 AM	10:00 AM	R	12:36 PM	1:56 PM	3:15 PM
Mexico Plaza	8:27 AM	10:05 AM	R	12:42 PM	2:02 PM	3:20 PM
Rumford Post Office	8:32 AM	10:09 AM	R	12:46 PM	2:06 PM	3:24 PM
Rumford Info Center	8:36 AM	10:11 AM	R	12:48 PM	2:08 PM	3:26 PM
Mexico Plaza	8:43 AM	R	*	R	*	R
Region 9	8:48 AM	R	*	R	*	R
Dixfield Park & Ride	8:53 AM	R	*	R	*	R
Peru Park & Ride	8:56 AM	R	*	R	*	*
Canton Variety	9:10 AM	R	*	R	*	*
Brettun's Variety	9:25 AM	R	*	R	*	*

R = Request Only - Call 800-393-9335 24 hours in advance
 R = Request service may be available on a limited basis
 * = No service
 End of Service

- R Depart Rumford 10:11 AM, arrive Brettun's Variety 10:40 AM for GreenLine to Farmington
- R Depart Brettun's Variety 11:00 AM, arrive Rumford 11:40 AM
- R Depart Rumford 12:48 PM, arrive Brettun's Variety 1:25 PM for GreenLine to Lewiston

Fares per Boarding		A	B	C	D	E	F	G	H
Rumford Information Ctr	A	•	\$2.00	\$2.00	\$2.00	\$2.00	\$3.00	\$3.00	\$5.00
Rumford Post Office	B	\$2.00	•	\$2.00	\$2.00	\$2.00	\$3.00	\$3.00	\$5.00
Mexico Plaza	C	\$2.00	\$2.00	•	\$2.00	\$2.00	\$3.00	\$3.00	\$5.00
Region 9	D	\$2.00	\$2.00	\$2.00	•	\$2.00	\$2.00	\$3.00	\$5.00
Dixfield Park & Ride	E	\$2.00	\$2.00	\$2.00	\$2.00	•	\$2.00	\$2.00	\$5.00
Peru Park & Ride	F	\$3.00	\$3.00	\$3.00	\$2.00	\$2.00	•	\$2.00	\$5.00
Canton Variety	G	\$3.00	\$3.00	\$3.00	\$3.00	\$2.00	\$2.00	•	\$5.00
Brettun's Variety	H	\$5.00	\$5.00	\$5.00	\$5.00	\$5.00	\$5.00	\$5.00	•

This service connects with the GreenLine to continue to Lewiston~Auburn southbound and Livermore Falls, Wilton and Farmington northbound.
 Any \$5.00 fare includes transfer to GreenLine at no additional cost.

- Locations & Parking**
- A Rumford Info Ctr
 - Public lot
 - B Rumford Post Office
 - River St. public lots
 - C Mexico Plaza
 - Public lot
 - D Region 9
 - Front lot along Route 2
 - E Dixfield Park & Ride
 - Public lot
 - F Peru Park & Ride
 - Public lot
 - G Canton Variety
 - Lot behind store
 - H Brettun's Variety
 - South side of lot